

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

Joint Submission of the)	
Amended Plan of Record for)	00-0592
Operations Support Systems (“OSS”))	

REPORT OF AMERITECH ILLINOIS

Pursuant to the Illinois Commerce Commission’s order of January 24, 2001, in this proceeding, Ameritech Illinois submits this report on the following matters:

Issue #1 Versioning

With the June 23, 2001 release the pre-ordering and ordering LSOG4 versioned software code now supports Issue 7, LSOG 4.00 AND LSOG4.01.

Issue #6 OSS System Interface Availability

Ameritech Illinois is on track to file its plan to increase Pre-Ordering availability to include additional 8 hours by 7/24/01.

Progress continues on:

- Verifying hours of various backend systems
- Verifying maintenance schedules
- Verifying front end systems

Remaining steps:

- Formalize report
- Formalize timeframes

Issue #11 Directory Listing

The CLEC Handbook has been updated and posted to the website (under Ordering, General Ordering via the LSOR). All Customer Service Representatives who process orders for UNEs (loop, loop with LNP, and LNP) have been trained. The process has been included in the training material for UNE future classes. The process has been implemented and the M&P staff and the LSC will work together to address new issues as a result of this new process. As of 6/23/01 Ameritech has implemented the process that allows CLECs the option to retain current listings available for partial migrations as required in ICC Order #00-0592. Issue #11 is now closed.

Issue #13 Address Validation Inquiry

A project team continues to review Ameritech's options to clean up the DZIP fallout. Preliminary feedback is that there are no further mechanized solutions and that extensive manual efforts may be required for additional cleanup. The project team is studying impacts and alternatives for DZIP as well as what else needs to be done to synchronize the CSR and SAG databases. In Illinois, the mismatch error rate has been reduced to less than 2%. Edits have been implemented on most classes of service (i.e., N, D, and T orders) to ensure that similar errors do not occur in the future.

Issue #18 Flow-Through

At the 6/21/01 CMP meeting, Ameritech and the CLECs reviewed the flow-through exceptions identified in the prioritized 24-month lists contained in the Flow Through Plan filed with the Commission on 5/31/01 to determine whether modifications were needed. Ameritech and the CLECs agreed to review the 24-month plan each month during the Ameritech CMP meeting. Ameritech will develop a process to allow CLECs to prioritize the planned flow-through for each quarter.

Issue #29, 31 Loop Qual Inquiry

Ameritech Illinois received the Commission Rehearing HEPO on 7/3/01. Briefs on exceptions were filed on 7/11/01. Replies to exceptions are due 7/17/01. Final Commission action on this Rehearing is expected to be taken by 8/11/01.

Issue #46, 47 Hot Cut Process

The Frame Due Time Process was implemented on 6/18/01. CLECs were notified, in Accessible Letter CLECAM01-155, dated May 22, 2001, about the implementation process associated with the Frame Due Time process. Hot Cut (DD-2 DT/ANI) will be implemented on 8/1/01. CLECs have been notified of the Hot Cut (DD-2 DT/ANI) process via Accessible Letter CLECAM01-184, dated June 26, 2001.

There has been a Hot Cut (DD-2 DT/ANI) Friendly User Trial that has been taking place with Choice One Communication since June 15. The trial has been focused on three central offices in Ohio and will continue until July 31. The volume of orders tested has been relatively low, but the trial has helped to identify any process/system problems and allowed Ameritech to correct those, as well as help the CLEC to become familiar with the flow and expectations of the process. A review of the process and the Friendly User Trial will take place at the Ameritech CLEC User Forum on Wednesday, July 18th.

Issue #56 Acceptance/Cooperative Testing

Acceptance Testing levels continue to improve. The percentage of loop acceptance testing that completed by the due date for May was 78.34% (up 4.8% from April).

Cooperative Testing tracking began in May 2001. The percentage of cooperative testing that is completed on time improved substantially between the months of May and June: May - 70.16%, June 84.13%. Ameritech Illinois has demonstrated that it is taking the necessary steps to continue to improve the percentage of loop acceptance and cooperative testing levels to obtain a 90% completion rate by due date.

Issue #62 Directory Listing Ordering & Inquiry

As of the 6/23/01 release, Ameritech has integrated the functionality of its OSS interfaces and Ameritech Advertising Services EDI interfaces so that CLECs now have a single interface for service orders for directory listing. With the implementation of this integrated functionality, an interface has been established between AIIS MOR/BRS System and AAS. This integration allows the CLECs a single interface to send in UNE provisioning orders with listing/advertising.

Progress continues on the process to modify AAS GUI listing inquiry to allow CLECs access to other CLECs' end user customers.

- The website was completed on 7/1/01.
- The implementation is scheduled for September 17, 2001.

Issue #73 UNE-P Ordering, Billing

The UNE-P CABS Billing project is in the final stages of development.

- CLECs were notified, via Accessible Letter CLECAM 01-148 dated May 18, 2001, of the creation of new Carrier Access Billing System (CABS) BANs for UNE-P products. These new BANs will contain the UNE-P ports, currently being billed in Ameritech Customer Information System/Resale Billing System (ACIS/RBS), and the UNE-P loops currently being billed in CABS. Target implementation of these new BANs is scheduled for October 2001. See attached.
- In Accessible Letter CLECAM01-189 dated June 29, 2001, CLECs were given an overview of the existing UNE-P process and the UNE-P conversion overview. The UNE-P Conversion Timeline was provided with detailed steps of the conversion process. See attached.
- A conference call was held on Tuesday, July 10, 2001 with Ameritech subject matter experts to answer technical questions.
- The ACIS/RBS CABS migration project will be on the agenda of the CLEC Forum to be held July 18, 2001 in Hoffman Estates.
- Ameritech will execute a production system test during the end of July and early August 2001.
- The start of the conversion is planned for August 18.
- The planned conversion end date is October 2001.

Issue #94 - Dark Fiber

The Dark Fiber plan for mechanizing the dark fiber location records and providing an update on the numbers of CLEC dark fiber inquiries, a cost-benefit analysis regarding mechanization, an explanation of what such mechanization entails and an analysis of the factors involved in determining how and when SBC would implement such a plan is in the final draft stages, and will be filed on 7/24/01.